

28 June 2023

**RE: 2023/24 NDIS Pricing Update**

Hi All,

At the end of June/beginning of July, each year the National Disability Insurance Agency (NDIA) updates its price guide to reflect the associated indexation. This document sets out the expectations and guidelines regarding the provision and pricing of services under the National Disability Insurance Scheme (NDIS).

As such, I am writing to you today to share with you ARC’s service costs which align to this guide. For core supports, this equates to:

<b>Support Item</b>	<b>Unit Cost</b>
<b>Assistance with Self-Care Activities – Standard – Weekday Daytime</b> <i>(hours provided Mon – Fri between 6am and 8pm)</i>	\$ 65.47 / hour
<b>Assistance with Self-Care Activities – Standard – Weekday Evening</b> <i>(hours provided Mon – Fri where the support finishes after 8pm but before midnight)</i>	\$ 72.13 / hour
<b>Assistance with Self-Care Activities – Standard – Weekday Night</b> <i>(hours provided Mon – Fri for shifts associated with a sleepover or where the support finishes after midnight; or commences before 6am)</i>	\$ 73.46 / hour
<b>Assistance with Self-Care Activities – Standard – Weekday Saturday</b> <i>(hours provided at any time on a Saturday)</i>	\$ 92.12 / hour
<b>Assistance with Self-Care Activities – Standard – Weekday Sunday</b> <i>(hours provided at any time on a Sunday)</i>	\$ 118.78 / hour
<b>Assistance with Self-Care Activities – Standard – Weekday Public Holiday</b> <i>(hours provided at any time on a Public Holiday)</i>	\$ 145.44 / hour
<b>Assistance with Self-Care Activities – Night-Time Sleepover</b> <i>(Support provided overnight for a non-active sleepover)</i>	\$ 276.27 / Sleepover

These rates have been aligned with the relevant industry award and includes the recent 5.75% wage indexation and 0.5% increase in Superannuation, which both come into effect from the 1<sup>st</sup> of July.

ARC’s Service Agreements state ARC’s services are provided as per the NDIS price guide and are updated every July to align with each financial year’s guide. Thankfully, this means all Service Agreements remain current and align with these updated rates. The NDIA generally index participant’s plans from the new financial year based on the updated rates.

ARC remains committed to ensuring the services we provide remain as cost effective for each of ARC’s Participants. As such, ARC will continue to provide services at the standard rates within the price guide and **not** at the TTP rates; which for the 2024-24 financial year are 1.5% higher.

ARC transitioned to the “Program of Support” way of centre based programing two years ago when it was first announced. The general pricing for place based programs will be updated as per the table on the next page. (Noting the example used is for a 1:3 ratio; the costs vary based on ratios, as can non-face-to-face time based on consultation. This is discussed at the time of engagement with each program of support. To ensure transparency, I have included a cost comparison between the new methodology which ARC implements and the existing group based supports within the price guide:

Program of Support Break Down			Centre Based Program Costing		
Item	Rate	Total	Item	Rate	Total
AM 15 min non F2F	\$ 21.82	\$ 5.45	AM 15 min non F2F	N/A	
9am – 12noon hrs	\$ 21.82	\$ 65.46	9am – 12noon hrs	\$ 32.25	\$ 96.75
9am – 12 noon location	\$ 2.44	\$ 7.32	9am – 12 noon location	N/A	
12noon – 3pm hrs	\$ 21.82	\$ 65.46	12noon – 3pm hrs	\$ 32.25	\$ 96.75
12noon – 3pm location	\$ 2.44	\$ 7.32	12noon – 3pm location	N/A	
PM 15 min non F2F	\$ 21.82	\$ 5.45	PM 15 min non F2F	N/A	
Total for 1 day		\$ 156.46	Total for 1 day		\$ 193.50

You will note an average 6-hour day program remains \$37.04 a day lower than if ARC was charging the grouped up amount. The standard 1-hour non face-to-face cost for NDIA reports will continue to be maintained.

From the 1<sup>st</sup> of July ARC has pivoted our Short Term Accommodation Service (ARC Holiday House) to a 1:3 ratio. Two staff will continue to be rostered during peak times. Supports within the ARC Flat and the ARC Duplex's under STA can be provided under the 1:1 and 1:2 ratios. This now moves the pricing for this service to:

	1:3 Ratio	1:2 Ratio	1:1 Ratio
<b>Weekday</b>	\$ 815.34	\$ 1,119.89	\$ 2,033.53
<b>Saturday</b>	\$ 1,003.77	\$ 1,402.53	\$ 2,598.81
<b>Sunday</b>	\$ 1,234.57	\$ 1,748.73	\$ 3,291.21
<b>Public Holiday</b>	\$ 1,465.37	\$ 2,094.93	\$ 3,983.61

If you have any queries about the 2023-24 Pricing Arrangements and Price Limits and how these may affect your NDIS plan/delivery of services, I would encourage you to reach out to any of ARCs Coordination or Leadership team on (07) 4046 3600, alternatively your Local Area Coordinator or Coordinator of Supports.

Kind Regards



Benjamin Keast – CEO